

## Release Notes

Axiom Comparative Analytics  
Version 2023.3

**AXIOM**

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# Contents

- About the Release Notes ..... 4
- What’s new in version 2023.3 ..... 5
- What to know before upgrading ..... 6
- Prepare and schedule upgrades ..... 7
- Get help and training ..... 8
- Issues fixed in version 2023.3.3 ..... 9
- Issues fixed in version 2023.3 ..... 10

# About the Release Notes

Syntellis is pleased to announce the 2023.3 release of Axiom Comparative Analytics. Each product release provides new features, enhancements, and configuration options. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

This document provides the list of changes to shared areas of the Axiom Healthcare Suite products, which includes:

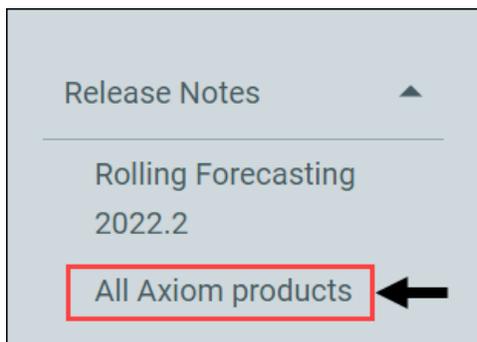
- Suite-wide feature additions and changes
- Security changes
- Key platform changes

Each Axiom Healthcare Suite product has their own separate release notes that provide additional details about features and fixes that are specific to that product.

Prior to upgrading, review the **Axiom 2023.2 Release Notes** and the release notes for each product that is licensed by your organization.

## ▶ Accessing current and older release notes for Axiom Healthcare products

The online help for Axiom Healthcare products includes a page with links to current and past release notes for the last several years. To access this page, [open the product online help](#), and at the top of the menu on the left side of the page, click **Release notes > All Axiom products**.



# What's new in version 2023.3

Welcome to Version 2023.3 of Axiom Comparative Analytics!

This release of Axiom Comparative Analytics includes the following new features and enhancements:

- ▶ Department Peer Group Fit Analysis report

The Department Peer Group Fit Analysis report provides a mathematical approach to measure each department's fit into its assigned peer group. This measurement helps determine if a peer group change is needed.

- ▶ Statistic Classification report

The Statistic Classification report utility displays department information related to the volume classification assigned to the ACCT (Account) dimension. This report allows changes upon review and saves those changes to the ACCT dimension.

- ▶ Practice Audit report

The Practice Audit report provides a data audit for Budget Provider clients to highlight their readiness and completeness of physician billing data for Comparative Analytics and provider budgeting. This audit improves data integrity by showing where to make updates or corrections.

- ▶ Global Workforce Opportunity report

The Global Workforce Opportunity report provides a facility-level view by department, reflecting the current state of the workforce versus the next two deciles of peer group benchmark comparisons. The comparisons result in quantifiable FTE and dollar opportunity estimates that potentially could be achieved if the departments were assigned and met the peer group benchmarks.

# What to know before upgrading

**IMPORTANT:** You must apply the latest Axiom upgrade before applying any 2023.3 Axiom product upgrades. Axiom upgrades are backward compatible so you can upgrade different products at different times, but you must upgrade to Axiom 2023.2 before the first product upgrade. Refer to the **Axiom Release Notes** for consideration before upgrading.

When upgrading to the 2023.3 version of Axiom Comparative Analytics, note the following:

- You can replace Syntellis reports. Any report that you created or saved under a different name remains unchanged. Revised reports are available in Document History.
- Any Syntellis report that was moved to a new location is automatically returned to its original location.
- Syntellis product templates and calculation method libraries are replaced.
- Product task panes are replaced.
- Process definitions are not replaced. Process Manager will not currently work with the new system tables and web-based pages and utilities. Please review and potentially revise any Cost Accounting process definitions, depending on the scope and tasks that were created and are currently in use.
- Driver files are replaced.
- Security roles and subsystems are reset to their configured settings. Your user security exceptions remain intact.
- Specific items that are configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, remain unchanged. Any required modifications to these areas are covered in the release notes. For example, Process Manager-defined processes for Cost Accounting must be modified by Client Success and have limitations with accessing web-based tasks.
- Shared tables might have any of the following changes:
  - Columns reordered
  - New columns added
  - Old columns removed (rare)
- If you copy and paste into or from Axiom tables, please review the column order of those tables after upgrading to assess the impact to your internal processes.

# Prepare and schedule upgrades

Summary of the upgrade process:

1. **Review product release notes** – Review this document to become familiar with the new features and functionality.
2. **Schedule an installation date** – Submit a request to your organization’s Axiom System Administrator or contact Support by creating a support case to request a Preferred Upgrade Window:
  - Log in to [Syntellis Central](#).
  - Click **Support Cases**.
  - Click **Schedule an upgrade**.
  - Enter your Preferred Upgrade Window information.
  - Click **Submit**.
3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps to enable features for this version.

# Get help and training

Syntellis provides world-class resources directly within the Axiom system. Axiom Help provides topics, release notes, webinar/training announcements, and videos to guide you through managing your system.

To access these resources, click **Online Help** from the **Main** or **Admin** tabs, and then select the product. Axiom Help opens in a new browser. The online help opens only for products you are licensed to use.

## ▶ Syntellis Central

[Syntellis Central](#) provides centralized self-service content and resources for the Axiom Healthcare Suite platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products.
- Access tips, tricks, and best practices in our knowledge base.
- Find training and certification content, including on-demand, video, webinars, labs, and instructor-led courses.
- Ask a question in the peer-to-peer Syntellis Community.
- Submit a Support issue, find suggested content, and manage any outstanding issues directly with Support.

# Issues fixed in version 2023.3.3

The following table lists the resolutions for issues addressed in 2023.3.3, released on October 9, 2023:

Issue	Description
Dept Peer Group Fit Report not pulling in WHPUOS and Expense PUOS [#79130]	<p><b>Summary:</b> The Dept Peer Group Fit report could not process the WHPUOS and Expense PUOS information because the Dept values were formatted as text.</p> <p><b>Resolution:</b> Updated the format in cell G18 from Text to Number.</p>

# Issues fixed in version 2023.3

No issues were addressed in 2023.3, released on August 28, 2023.